

# PALS

**Patient Advice and Liaison Service**

**We're here to help you with a worry or concern**



The Wiltshire Health and Care PALS team will listen to any worries or concerns you may have with our services.

The team can often resolve issues after one conversation but sometimes a more detailed investigation needs to take place.

We'll advise you on what action will be taken to resolve your concerns.

## How to contact the Wiltshire Health and Care PALS team:



0300 123 7797



[pals.wiltshirehealthandcare@nhs.net](mailto:pals.wiltshirehealthandcare@nhs.net)



PALS team  
Room 2060  
Wiltshire Health and Care  
Chippenham Community Hospital  
Rowden Hill, Chippenham  
Wiltshire SN15 2AJ

If we are unable to answer your call, you will be able to leave a telephone message.  
All communications to the PALS team will be responded to during the next working day.